



KANSAS RURAL  
HEALTH WORKS

# Rice County Rural Health Works

John Leatherman, K-State Research and Extension

Jane Faubion, KDHE Office of Local & Rural Health

Chris Tilden, KDHE Office of Local & Rural Health

Chad Austin, Kansas Hospital Association

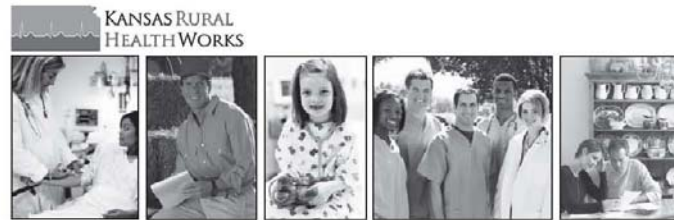
**Sponsored by Kansas Rural Health Options Project**

# Program Agenda

- Overview – progress to date
- Community concerns revisited
- Finalize survey
- Survey promotion strategy
  - Report from Publicity Committee
- Health care directory update
- Next meeting date

# Program Overview

- Help foster sustainable rural community health care system
- Community-driven process
- 5-6 one-hour working meetings over 4-5 months
- Emphasis is on development of information products
  - Economic impact of health care system
  - Health services directory
  - Community health care survey
  - Data and information reports
- Summary meeting at conclusion
  - Discuss tentative action plan at the final formal KRHW meeting



## The Importance of the Health Care Sector to the Economy of Osborne County, KS

Kansas Rural Health Options Project  
March 2008

Tyler Turner, *Extension Associate*  
John Leatherman, *Director*



Funding for this report  
provided by: Health  
Resources and Services  
Administration

In cooperation with:  
office of  
**Local Government**  
K-State Research and Extension  
and **KSTATE**  
Kansas State University  
Research and Extension



# Overall Conclusions from Data

- Population trends and income levels are creating challenges
- Accessing state/federal assistance is essential
- Community-based services for those elderly, alone
- Improvement in preventable problems – neonatal care, teen tobacco/alcohol use, teen pregnancies, immunization rates

# Preliminary Community Concerns

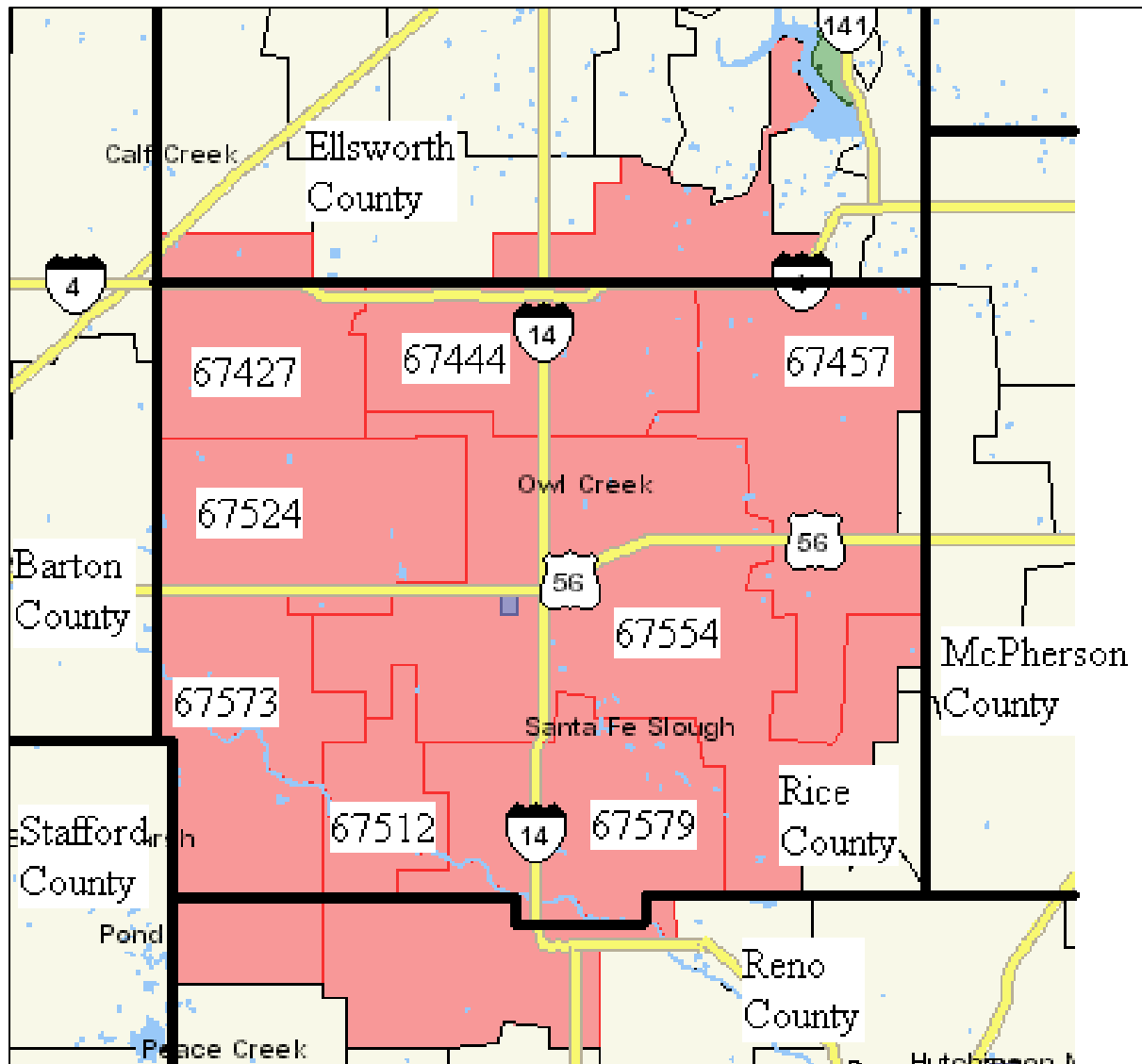
- What are the Major Health-Related Concerns in Rice County?
- What needs to be done to improve the local health care system?
- What should be the over-arching health care goals of the county?
- What are the greatest barriers to achieving health care goals?

# Community Survey

- Calling between 6-9 p.m.
  - Docking Institute, Fort Hays State University
  - Random selection until 200 responses seeking representative sample of the population
  - Limit to 10 minutes or less
- Beginning next Monday March 30



# Rice Co. Health Market Area





**Introduction and Screener:**

Hi. I'm calling from Fort Hays State University. I am asking a few questions about family and adult health care and the use of healthcare facilities in the Rice County area on behalf of the Rice County healthcare steering committee and the Kansas Rural Health Works project. I need to speak with the adult in the household at least 18 years or older with the most recent birthday. Is that you?

**Your answers will remain completely confidential. May I ask you some questions?**

. **First, could you please tell me your zip code?**

- 67554 Lyons
- 67579 Sterling
- 67444 Geneseo
- 67512 Alden
- 67427 Bushton
- 67457 Little River
- 67524 Chase
- 67573 Raymond
- \_\_\_\_\_ Some other city



- . **Ok. Do you currently use a primary care physician, a nurse practitioner or a physician's assistant for most of your routine health care?**  
[CHECKUPS, COMMON ILLNESSES, GENERAL ACHES AND PAINS]  
 Yes       No
  
- .a. **Whether you use a physician, nurse practitioner, or physician's assistant for your routine health care, for the rest of this survey, we will refer to this person as "your doctor."**
  
- . **When is the last time you saw your doctor for routine health care?**
  - Was it less than 1 year ago
  - Between 1 and 2 years ago
  - Between 2 and 5 years ago
  - Or More than 5 years ago
  - Never – doesn't have a doctor



**4. What city do you go to the most when you see your doctor?**

[WAIT FOR RESPONSE. SELECT ONLY ONE.]

- |   |  |
|---|--|
| <input type="checkbox"/> 1 Lyons              | <input type="checkbox"/> 2 Sterling    |
| <input type="checkbox"/> 3 Hutchinson         | <input type="checkbox"/> 4 McPherson   |
| <input type="checkbox"/> 5 Great Bend         | <input type="checkbox"/> 6 Ellsworth   |
| <input type="checkbox"/> 7 Salina             | <input type="checkbox"/> 8 Other       |
| <input type="checkbox"/> 9 Don't need service | <input type="checkbox"/> 88 Don't know |
| <input type="checkbox"/> 99 Refused           |  |

**4a. What other city was provided?**

**4b. How would you describe your satisfaction with the quality of care provided by your doctor? Are you...**

- Satisfied    Somewhat Satisfied    Somewhat Dissatisfied    Dissatisfied



- 7. **Next, I have a few questions about hospital services used by you or other members of your household. Household members are individuals who actually live in your home. Now, have you (or any members of your household) used the inpatient or outpatient services of a hospital in the last 12 months?**

Yes       No

- 8. **Please tell me what hospital or hospitals were used by you (or other members of your household) in the last 12 months.**

[SELECT ALL THAT APPLY]

- Rice County Hospital, Lyons
- Promise Regional Medical Center, Hutchinson
- Memorial Hospital, McPherson
- Central Kansas Medical Center, Great Bend
- Ellsworth County Medical Center, Ellsworth
- Salina Regional Health Center, Salina
- Other (Specify) \_\_\_\_\_

- a. Think of the reasons why you (or other members of your household) chose a hospital in the past 12 months.**
  - Was a hospital ever chosen because of insurance coverage?**
- b. Was a hospital ever chosen because of a doctor referral?**
- c. Was a hospital ever chosen because of the specialty services the hospital offered?**
- d. Was a hospital ever recommended by a friend?**
- e. Was a hospital ever chosen because of personal preference?**
- f. Because of its distance from your home?**
- g. Because family members lived close by?**
- h. Was a hospital ever chosen because it was an emergency?**
- i. Were there any other reasons why certain hospitals were chosen in the past 12 months?**

- 0. Have you (or other members of your household) EVER used the services of the Rice County Hospital? [ALSO KNOWN AS RICE COUNTY DISTRICT HOSPITAL & NOBLE PLACE, HOSPITAL DISTRICT #1 OF RICE COUNTY]**  
 Yes       No  
[IF YES, RECEIVE Q11. IF NO, GO TO Q12.]
- 1. How would you describe your satisfaction with your last Rice County Hospital experience? Were you....**  
 Satisfied    Somewhat Satisfied    Somewhat Dissatisfied    Dissatisfied



**12a1. Now I am going to ask you where you or other members of your household go to the most for certain medical services. Please think of your use of these services in the past two years. First, in what city do you or other members of your household go to the pharmacy?**

**[WAIT FOR RESPONSE. SELECT ONLY ONE.]**

- |   |  |
|---|--|
| <input type="checkbox"/> 1 Lyons              | <input type="checkbox"/> 2 Sterling    |
| <input type="checkbox"/> 3 Hutchinson         | <input type="checkbox"/> 4 McPherson   |
| <input type="checkbox"/> 5 Great Bend         | <input type="checkbox"/> 6 Ellsworth   |
| <input type="checkbox"/> 7 Salina             | <input type="checkbox"/> 8 Other       |
| <input type="checkbox"/> 9 Don't need service | <input type="checkbox"/> 88 Don't know |
| <input type="checkbox"/> 99 Refused           |  |

**12a2. How would you describe your satisfaction with those services? Where you:**

- Satisfied  Somewhat Satisfied  Somewhat Dissatisfied  Dissatisfied



- .2a1. Pharmacy?**
- .2b1. Eye doctor?**
- .2c1. Chiropractor services?**
- .2d1. Dental or dentist services?**
- .2e1. Physical therapy services?**
- .2f1. Adult day care services?**
- .2g1. Other elder care services?**
- .2h1. Disability assistance services?**
- .2i1. Hospice services?**
- .2j1. Counseling or other mental health services?**
- .2k1. Other therapy services?**
- .2L1. Family planning services?**

**.2m1. Have you or any other members of your household ever used the county health department services in Rice County?**

**12m2. How would you describe your satisfaction with those services? Where you:**  
 Satisfied  Somewhat Satisfied  Somewhat Dissatisfied  Dissatisfied

**.2n1. Home healthcare services**

**.2o1. Emergency medical transport**

**.2p1. Assisted living or nursing home services**

**.2q1. Other elder care services?**

**.2r1. Massage therapy services?**

**.2s1. Health and fitness center services?**

- 3. Do you or other members of your household need to travel outside of Rice County for regular medical treatment one or more times per month?**

**14a. And now I am going to ask about health insurance coverage. Including yourself, is there any member of your household who is not covered by health insurance?**

- Yes       No

[IF NO INSURANCE SKIP TO 13b, ALL ELSE SKIP TO 14a]

**14b. Which one of the following best describes why you or another member of your household do not have health insurance coverage? [READ RESPONSES]**

- 1 Cannot afford coverage
- 2 Cannot get coverage due to medical problems
- 3 Had coverage but it was cancelled
- 4 Some other reason
- 8 DON'T KNOW
- 9 REFUSED



**15a. Now, I am going to ask whether there is enough information or education provided in the Rice County area on various health topics.**

**Are you aware of a local provider who could provide assistance if you or a member of your household needed information relating to Childhood Immunizations?**

Yes       No

**15b. Mental Health?**

**15c. Substance Abuse?**

**15d. Sexually Transmitted Diseases?**

**15e. Teen Pregnancy prevention?**

**15f. Child Abuse?**

**15g. Spousal Abuse?**

**15h. Elder Abuse?**

**15i. Suicide Prevention?**

**15j. Diabetes?**

**15k. Asthma?**

**15L. Childhood Obesity?**

**15m. Heart health or heart disease?**

**15n. Food assistance?**

**16a. Do you use the Internet?**

- Yes       No

**16b. Do you use the Internet to find health-related information?**

- Yes       No

[FOR Q16c, IF ANSWER IS YES, RECEIVE “16c2.”

**16c. Have you ever used the Internet to find locally-available health services information or providers?**

- Yes       No

**16c2. In general, how would you describe your satisfaction in obtaining the information you wanted? Where you:**

- Satisfied    Somewhat Satisfied    Somewhat Dissatisfied    Dissatisfied

**17a. Now, regarding the health of pet or farm animals, has any member of your household ever contacted a veterinarian in Rice County to treat animal health problems?**

Yes       No

**17b. How would you describe your satisfaction with services? Were you...**

Satisfied    Somewhat Satisfied    Somewhat Dissatisfied    Dissatisfied

# Survey Publicity

- Report from the Marketing Committee

# Health Services Directory

- Finished or one more review?

# Next Meeting

- April 28
- Overview and progress
- Preliminary Survey results
- Health care directory distributed
- Charge for the final meeting May 19